



Case Study

Insuring That a Customer Receives Accurate Test Data

Industry: Pharmaceutical

Topic: Providing Test Data

Results: Our customer no longer had to guess how various shoe covers would handle slips, trips, and falls in their facilities. Quest purchased the equipment needed to test the conditions where the shoe covers would actually be used.

Quest is committed to finding new ways to help customers collect and analyze the data they need to make safety decisions. Here is a case of Quest being a true safety partner with our clients and taking their workers' safety very seriously.

Contact Us and See What We Can Do for You

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Problem

One of our largest clients needed to quantitatively test and rate the coefficient of friction, or grip, of varying types of foot protection in their manufacturing areas to eliminate slips, trips, and falls. They needed the ability to test a variety of materials on the actual surfaces where the protection would be used.

Consideration

In cases like these Quest goes one step further than average distributors. Because of the critical environment these employees worked in, Quest did not want to rely on test data produced in generic labs with unknown variables. This data needed to be produced in the same environment where the scientists worked every day. The instrument to be used had to have the ability to quantitatively measure the coefficient of friction or grip of the material being tested. The device would have to be portable as well as allow us to affix various types of anti-slip material to it.

Solution

Quest invested in a device called the English XL Machine. This unit met all of the necessary requirements for portability, measurability and versatility. We were able to use this instrument in each and every area that our customer required. The test results we provided the customer allowed them to make quantifiable decisions regarding specific types of foot protection to be used in all areas of their facilities.

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"Experience is a master teacher, even when it's not our own."

— Gina Greenlee